

News Release

Contact: Timothy Stokes
Delmarva Power, Communications
866-655-2237 (media hotline)

FOR IMMEDIATE RELEASE

Energy Assistance Available for Delmarva Power Customers

Application period now open for LIHEAP grants to help customers pay energy bills

NEWARK, Del. (July 30, 2020) – Many assistance programs are available for Delmarva Power customers who may be facing challenges paying their energy bill due to the impact of COVID-19, including the Low-Income Home Energy Assistance Program (LIHEAP), which opened July 1. Customers in Delaware and Maryland may be eligible to receive more than \$1,000 in grant support through LIHEAP toward their energy bill by applying for assistance in their state.

“We are committed to helping all our customers meet their energy needs and manage their bills,” said Gary Stockbridge, Delmarva Power region president. “If customers are facing challenges, we encourage them to review the different programs and billing options we offer and take advantage of available energy assistance. Our Customer Care team is ready to help all customers review their payment options and support them in managing their energy needs.”

LIHEAP grant eligibility differs by state and is based on a customer’s annual household income and size. To be eligible for LIHEAP, a customer’s annual household income cannot exceed 175 percent of the federal poverty income guidelines in Maryland or 200 percent of the federal poverty income guidelines in Delaware. Homeowners, renters, roomers and subsidized housing tenants may be eligible. Customers do not have to be behind on their bills to receive a grant.

To meet eligibility requirements in Maryland, household income must be under the following thresholds:

- \$22,332 - One-person household
- \$30,180 - Two-person household
- \$38,016 - Three-person household
- \$45,852 - Four-person household

To meet eligibility requirements in Delaware, household income must be under the following thresholds:

- \$25,583 - One-person household
- \$34,566 - Two-person household
- \$43,548 - Three-person household
- \$52,530 - Four-person household

In Maryland, customers can apply for LIHEAP energy assistance through the [Department of Human Services website](#), by visiting a [Local Administering Agency](#), or by calling the Office of Home Energy Programs at 800-332-6347. In Delaware, customers can apply for LIHEAP energy assistance by visiting the [Department of Health and Services website](#) or by calling 302-654-9295 in New Castle County, 302-674-1782 in Kent County, or 302-856-6310 in Sussex County.

Delmarva Power Customer Care will work with customers who may have difficulty paying their energy bill. The company offers payment options, like [Budget Billing](#), which averages payments over a 12-month period to help customers manage their monthly energy bill, or flexible payment arrangements that offer individually tailored payment installment plans. Contact Delmarva Power at 800-375-7117 to review payment options.

Other programs supporting Delaware and Maryland customers include:

- The Good Neighbor Energy Fund – Delmarva Power works with the Salvation Army and other local organizations to offer energy assistance to [Delaware](#) and [Maryland](#) low-income customers. The fund allows for customers to pay exactly \$1 over their monthly Delmarva Power bill, which goes to the associated non-profit organization in their community. Delmarva Power matches contributions with \$1 for every \$3 that is collected, up to \$70,000.

Other programs supporting Maryland customers include:

- The Electric Universal Service Program (EUSP) – Helps eligible customers pay for a portion of their current electric bill. Some EUSP participants may qualify for assistance with past-due electric bills as well as referrals to energy efficiency programs.
- The Utility Service Protection Program (USPP) – Designed to help low-income families during the winter season. Information for both programs can be found by visiting the [Office of Home Energy Programs](#) website.

To learn more about Delmarva Power, visit [The Source](#), Delmarva Power’s online news room. Find additional information by visiting [delmarva.com](#), on Facebook at [facebook.com/delmarvapower](#) and on Twitter at [twitter.com/delmarvaconnect](#). Delmarva Power’s mobile app is available at [delmarva.com/mobileapp](#).

###

Delmarva Power is a unit of Exelon Corporation (Nasdaq: EXC), the nation’s leading energy provider, with approximately 10 million customers. Delmarva Power provides safe and reliable energy service to approximately 532,000 electric customers in Delaware and Maryland and approximately 136,000 natural gas customers in northern Delaware.